917.520.2833 cher.stanley@gmail.com

**Summary:** I have experience working as a technical support rep, web developer and business process modeler. Outside of the cube farms I've taught karate, database classes and wrote for an advice column. Los Angeles is my new home and I am looking for a career, not just a full-time position. I look forward to working with a creative team in a work hard, play hard environment.

- Recommendations available at LinkedIn http://www.linkedin.com/in/cherstanley
- Courses at UCLA Extension : see below

#### **Work Experience**

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#### Steel Toed

#### 3/03 - present Owner

- Build and maintain websites, integrate blogs, Amazon stores and PayPal
- HTML, PHP, CSS, JavaScript, MySQL, statCounter, blogspot blogger hacker see portfolio @ http://www.steeltoed.net/portfolio.html

#### **UniteU Technologies**

## 7/05 - 11/08 Web Developer

- Worked with client, designer and project manager to create successful eCommerce sites
- Worked on multiple projects often with deadlines that changed
- HTML, CSS, JavaScript, some SQL, minor Flash, Fireworks, Photoshop, UltraEdit, VPN
- Cross OS and cross browser testing
- Wrote coding standards and training documentation (internal and external)
- Mentored new employees.

# Rochester Institute of Technology

# 9/04-5/05 Graduate Assistant

- Teaching assistant for data modeling and database client/server courses.
- Tutor for: database design, Oracle9i, PL/SQL, SQL and mySQL
- Gave out free coffee at tutoring sessions for those less motivated
- Occasional dating advice offered upon request

#### **PaeTec Communications**

# 09/99 – 11/02 Web Programmer - Kintana Engineer

- Creation, maintenance and support of all Kintana applications.
- Requirements gathering, documentation, business process modeling, Kintana programming
- Created training documentation and conducted training sessions.
- Books I & II of Oracle's SQL Training completed
- HTML, CSS, JavaScript, VBScipt

Awards: 2001 Maestro Award for PaeTec.com v2.0

# **Electronic Data Systems**

#### 5/98 - 8/98 Corporate Trainer (TDY)

- Developed course and courseware for Apsylog Asset Center (asset management software)
- Taught classes with 20-30 students confirming fresh coffee was available at all times.
- Rowdy students brought in line with cunning use of flying Jolly Ranchers

Awards: 1998 Customer First Award

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# **Electronic Data Systems**

#### 9/96 - 9/99 Level of Service Manager - Business Analyst

- Monitored and dispatched trouble tickets in Remedy
- Focal point for all ticket escalations Lead for UNIX issues
- Provided detailed work load and level of service reports.
- Created and maintained an intranet for desk side support
- Remedy, UNIX, Xerox Star, HTML, CSS, Dreamweaver, MS Office

#### Awards:

June 1996 Team Player Award April 1996 Best Producer Award

#### **Electronic Data Systems**

# 11/94 - 9/96 Technical Support Center Rep

 Provided technical support for personal computers, laptops, Xerox workstations, Sun workstations, and printers.

Awards: 1995 Best Producer Award

#### Education

# Rochester Institute of Technology - M.S. Information Technology - June 2006

Concentrations database (Oracle 9i), web applications, 3D animation (Maya 6.0)

- Received Graduate Assistantship for 2004-05 school year.
- Teaching Assistant for Data Modeling Winter and Spring Quarters 2004
- Teaching Assistant for Client Server Database Fall Quarter 2004
- Teaching Assistant for College of Imaging Arts and Science All 2004
- Database Labbie monitor use of PC and Linux boxes. All 2004
- Graduate Capstone: Nude Descending a Staircase: An Interactive Narrative
  - Wrote the narrative
  - Character creation, storyboards, animation (FlashMX2004)
  - Voice and sound directing & editing (Cool Edit Pro)
  - Simple mySQL database to run built in help system.
  - o Project Paper: http://www.steeltoed.net/ProjWriteUp CStanley.pdf

# University of San Francisco Law - Juris Doctorate (not completed) 1991-1992

- Secretary of Queer Litigation
- Article publish in The Forum
- Intern for California Lawyers for the Arts

# **Rochester Institute of Technology - B.S. in Criminal Justice** - May 1991 GPA 3.94

- Minor in Philosophy
- Secretary of BiGala / Gay students' organization
- Pre-Law & Moot Court Board (article publish in Pre-Law Journal)

#### Monroe Community College - A.S. in Communications and Media Arts December 1988

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### **Registered for UCLA Extension courses**

Currently taking Intro to Linux/Unix (Monday nights until MAR 29)
Oracle Database 11g: Intro to SQL (Sundays) – APR 11 – MAY 9
Oracle Database 11g: Admin Workshop I (Sundays) – MAY 16 – JUN 13

If you're still reading...

# Mendon Academy of Martial Arts / Chase Karate Academy / Harp Karate

9/89 - 8/04 Instructor for Kids, Adults and Advanced Sparring classes. 2001 - Earned Shodan (1<sup>st</sup> Degree Black Belt) in Isshinryu Karate

Valid California drivers license (with motorcycle class)

**Trying to learn Spanish –** Ok, I have Spanish for Dummies on my desk

**Interests:** Animation (3D and 2D), European motorcycles, Be@rbricks, LEGOs, Tex Avery cartoons and Calvin and Hobbes books and House (tv).