

Skills

Skill Name	Skill Level	Last Used	Experience
HTML / CSS	Expert	Currently	6 years
SQL / MySQL	Intermediate	2 yrs ago	3 years
Flash MX 2004 Pro / ActionScript /	Intermediate	Currently	3 years
Oracle administration	Intermediate	2 yrs ago	2 years
PHP	Intermediate	Currently	3 years
Java	Intermediate	2 yrs ago	1.5 years
Visual Basic 6.0	Beginner	4yrs ago	6 months
Fireworks / Image Ready / HomeSite	Intermediate	Currently	4 years
UNIX ftp /telnet/pico	Intermediate	Currently	2 years
Maya 6.0/6.5	Beginner	Winter Quarter 2005	3 courses: modeling, lighting, & animation
Director MX 2004 /Lingo	Very basic 3D work	Spring Quarter 2005	3 weeks
MAC savvy	Beginner	Last year	classes held in MAC labs

Objective

Looking for a job with opportunities for learning preferably in web development or interactive narrative with a team of creative people. I'm currently located in Brooklyn, NY and am willing to work on site, or remotely. Not currently accepting any more freelance projects. Portfolio at <http://www.steeltoed.net/cher/>

Work Experience**UniteU Technologies****7/05 – present Web Developer**

Use Adobe PSD files provided by a designer to create web sites via UUTech's e-commerce manager (cut and past code into form fields). Set Layout of department and shopping cart pages via their interface/content manager. Lots of hand HTML, CSS and JavaScript coding. In addition minor Flash work, and wrote the coding standards documentation, and sporadic mentoring of new employees. (remote worker)

Rochester Institute of Technology**9/04-5/05 Graduate Assistant**

Teaching assistant for data modeling and database client/server courses. Helped students in class, assisted professors with lectures, and graded. Tutored material including: database design, PLSQL, MySQL, PHP, Java, phpMyAdmin, Oracle administration, Oracle performance and tuning, and SQL. Found ways to help student understand concepts when the lectures didn't fit their way of learning. Gave out free coffee at tutoring sessions, and taught a class in drag once. (the prof dared me).

PaeTec Communications**11/00 – 11/02 Web Programmer - Kintana Engineer**

Assisted with the creation, maintenance and support of all Kintana applications. Tasks included: requirements gathering and documenting, business process modeling, Kintana programming, and testing. Lead programmer for Human Resource dept's apps. Also created training documentation, development papers, requirements docs,

silly charts and colorful graphs. Conducted not so silly training sessions. Completed books I & II of Oracle's SQL Training.

PaeTec Online

9/99 - 11/00 Web Programmer

Contributed to the development of various corporate intranets and extranets. Worked on the PaeTec Online intranet, CampusLink, WebFront, PaeTec.net, and Paetec.com.

Received **2001 Maestro Award** for PaeTec.com v2.0

Electronic Data Systems

11/98 - 9/99 Web Assistant & Level of Service Manager

Web Assistant duties added to current Level of Service Manager position. Created and maintained an intranet for Monroe County's desk side support.

Electronic Data Systems (temporary duty assignment)

5/98 - 8/98 Apsylog Asset Center Trainer for Monroe County (lead)

Part of a team of 3 who developed the course, and courseware for new trouble ticket system. Developed courses for users and for trainers. Taught classes with 20-30 hostile students. Confirmed class participation by a cunning use of flying jolly ranchers.

Received **1998 Customer First Award** as part of team that developed the *Train the Trainers* course. (After 3 of us took the course and complained how bad it was, we "volunteered" to re-create a new and improved course)

Electronic Data Systems

11/97- 9/99 Business Analyst / Level of Service Manager

Provided detailed work load and level of service reports via MS Excel and MS Access.

Electronic Data Systems

9/96 - 11/97 Queue Manager

Monitored and dispatched trouble tickets in Remedy. Focal point for ticket escalations, and level of service issues (responsible for all complaints, and follow up, and double follow up). Occasional creative bending of rules to help keep hostility at a minimum, and customer service at a maximum.

Electronic Data Systems

11/94 - 9/96 Technical Support Center

Provided technical support for personal computers, laptops, Xerox workstations, Sun workstations, and printers. Provided support for Xerox Network Services and related Xerox software, Sales Force Automation, Novell/MSmail, Windows/MsOffice products and various communications software. Lead for all UNIX issue escalations. Tasks included using the Remedy ticketing system to create and dispatch 40 to 90 tickets per day, contacting and negotiation level of service terms with users, and defusing less than satisfied customers. Expert headset & mute button operator. Co-founder of Koosh Ball Wars stress relief process.

Received **June 1996 Team Player Award**

April 1996 Best Producer Award (highest number of trouble tickets worked)

Electronic Data Systems

2/94 - 11/94 Network Telecommunications Analyst

Monitored network alarms. Analyzed, tested, isolated and corrected network issues working with onsite telecom and ATT. Xerox corporate voice, data and video networks, including international satellite service.

Xerox Corporation

1/93-8/93 Information Security analyst

Inside hacker. Reported on various Xerox high security areas I was able to compromise and file weekly reports.

Education

Rochester Institute of Technology - M.S. Information Technology – June 2006

- Concentrations database, web applications, 3D animation
- Received Graduate Assistantship for 2004-05 school year.
- Teaching Assistant for Data Modeling Winter 04 and Spring 04
- Teaching Assistant for Client Server Database Fall 04
- Teaching Assistant for Marla Schweppe, Director of Visualization - College of Imaging Arts and Science
- Database Labbie – monitor use of PC and Linux boxes. All 04
- Graduate Capstone: Nude Descending a Staircase: An Interactive Narrative (link below)

University of San Francisco Law - Juris Doctorate –1991 (lasted 3 semesters)

- Secretary of Queer Litigation
- Article publish in The Forum

Rochester Institute of Technology - B.S. in Criminal Justice - May 1991

- GPA 3.94
- Minor in Philosophy
- Secretary of BiGala / Gay students' organization
- Pre-Law - article publish in Pre-Law Journal
- Moot Court Board

Monroe Community College - A.S. in Communications and Media Arts December 1988

Work-Study / Internships

California Lawyers for the Arts, San Francisco, CA

Summer 1992 Volunteer Intern

Honorable Judge John D. Doyle

1991 Judicial Internship RIT Criminal Justice Program

Monroe County District Attorney's Office New York State Supreme Court, Rochester, New York .

1990 Volunteer Intern for Joe Shur and Charles Siragusa. (worked on Arthur Shawcross case)

Non-Profit

Academy of Chinese-Indonesian Fighting Arts

6/03 - 8/04 student only

Mendon Academy of Martial Arts

10/01 - 8/02 Instructor for Kids, Adults and Advanced sparring class.

Chase Karate Academy

8/99 - 7/02 Instructor for Advanced sparring class and Kickboxing (conditioning).

Interests: Italian motorcycles, animation, old jazz, people watching, and learning

Graduate capstone (master's project) <http://www.steeltoed.net/nude/>